

Attitude Adjustment

After much deliberation, two friends who volunteered at a community center decided to quit.

Their reasons for doing so were the poor administration, unprofessional colleagues, and the ungrateful attitudes of the people who used the center.

After offering their two weeks' notice, the friends decided to make a pact. For the next two weeks, they would try to remain positive no matter what was going on around them. They agreed to smile and make the most of their interactions with the staff and community members by maintaining the highest levels of professionalism and courtesy.

By the time the two weeks had passed, the place they once hated was now one they hated to leave. The administration seemed more receptive to certain ideas, their colleagues' behavior was greatly improved, and the center members often smiled back and offered words of gratitude. The two friends wondered what was behind this sudden change.



The pair soon realized that their environment improved only after their attitudes did.

The lesson these two friends learned certainly has special meaning for us. Positive, upbeat, cheerful attitudes make the environments of our centers warm and hospitable – and change the day for good to those who experience it.

– Beecher Hunter