

Morris Takes Top Honor

Latessa Morris, vice president of Life Care's River Region in the Eastern Division, has received the highest award that can be won by an associate – the Chairman's Award. It was presented to her by Chairman Forrest Preston Monday during *An Evening Honoring Excellence* celebration.



Latessa Morris

Freeda Wiant, a volunteer at Life Care Center of New Market, Va., was the recipient of the Carl W. Campbell Wind Beneath My Wings Award, which goes annually to the company-wide volunteer of the year. The man for whom the award is named, Carl Campbell, presented the crystal eagle, symbol of the award, to Ms. Wiant's husband, Samuel Wiant, since she was unable to attend.

Both award recipients won long and enthusiastic standing ovations.

Morris began her career with Life Care as a certified nursing assistant at Life Care Center of Sparta., Tenn., and later entered the administrator-in-training program and became an executive director. She is described as "one of the purest examples of Life Care's value system ... a leader who is highly esteemed and respected by peers and subordinates. She will routinely take care of residents during facility visits, answering call lights, assisting residents to the bathroom or tucking them into bed. She has created and piloted a program designed to give associates more time to spend with residents. After Life Care acquired a facility with a troubled history, Morris was handed the task in 2008 of turning it around, and it won Facility of the Year honors for the division in 2010.



Freeda Wiant

Wiant recruited her husband, Sam, to help with outings at Life Care Center of New Market, including weekly fishing at Lake Life Care, monthly wheelchair square dancing, activity carnivals and picnics. She will come to the facility to hold the hands of dying residents for many hours while family members take a break from their vigil. Several years ago, she was diagnosed with multiple sclerosis, and has had to limit volunteering, but Sam

walks two miles to pick up work she can do at home. She continues to help with crafts, serving ice cream and charting residents' daily activities' participation.

Winners of Excellence in Action awards given by My InnerView for top scores in customer satisfaction surveys were Life Care Center of Acton, Mass.; Cascade Park Care Center in Vancouver, Wash.; Life Care Center of Ocala, Fla.; Life Care Center of Punta Gorda, Fla.; Life Care Center of Sarasota, Fla.; and Life Care Center at Wells Crossing, Fla.

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Executive directors recognized for certification by the American College of Health Care Administrators are Sara Delahoyde, Kate Swafford, Mark Yantek, Katie Morris and Angela Cerna. Recognized as achieving the status of Fellow of the College are Patrick O'Connor, Mark Presutti and Alan Richman.

Joint Commission initial accreditation was achieved by Life Care Center of Post Falls, Idaho, and Life Care Center of Richland, Wash.

Bronze Quality Awards from the American Health Care Association were won by Life Care Center of Gwinnett, Ga.; Life Care Center of Hixson, Tenn.; Life Care Center of Morristown, Tenn.; Life Care Center of Red Bank, Tenn.; Ridgeview Terrace of Life Care in Riverview, Mich.; Life Care Center of LaGrange, Ind.; Cherry Hill Manor in Johnston, R.I.; Cottessmore of Life Care in Gig Harbor, Wash.; Life Care Center of Jacksonville, Fla.; Life Care Center of Pensacola, Fla.; and Life Care Center at Wells Crossing, Fla.



Life Care Center of Post Falls, Idaho

Superior Performance Awards, going to facilities with deficiency-free surveys, were won by Life Care Center of Sparta, Tenn.; Wooldridge Place Nursing Center in Corpus Christi, Texas; Life Care Center of LaGrange, Ind.; Life Care Center of Valparaiso, Ind.; Mitchell Manor in Mitchell, Ind.; Cherry Hill Manor in Johnston, R.I.; Evergreen House Health Center in East Providence, R.I.; Life Care Center of Acton, Mass.; Life Care Center of Auburn, Mass.; Life Care Center of Nashoba Valley in Littleton, Mass.; Life Care Center of the North Shore in Lynn, Mass.; Life Care Center of West Bridgewater, Mass.; Life Care Center of Boise, Idaho; Life Care Center of McMinnville, Ore.; Life Care Center of New Port Richey, Fla.; and Life Care Center of Bountiful, Utah.

President's Awards were received by Gloria Smith, dietary director of Life Care Center of Omaha, Neb., and Terri Ingracia, Missouri Region director of clinical services, Central Division; Ben Stiefel, executive director of Life Care Center of Bruceton-Hollow Rock, Tenn., and Ken Bolin, Cumberland Region field controller, Eastern Division; Sheila Milburn, Lakes Region director of clinical services, and Sally Wolf, division controller, Heartland Division; Dave Dunaway, rehab services manager, Life Care Center of Farmington, N.M., and Dan Gauger, senior executive director of Life Care Center of Greeley, Colo., Mountain States Division; Deanne Craft, executive director of Life Care Center of New Market, Va., and Mark Presutti, senior executive director of Life Care Center of Acton, Mass., Northeast Division; Shannon Smith, executive director of Cascade Park Care Center in Vancouver, Wash., and Jeron Walker, regional vice president of the Mariner and Evergreen regions, Northwest Division (he is now the division vice president for the Southwest Division); Janet Sorel, division vice president, and Jim Breuler, executive director of Life Care Center of Estero, Fla., Southeast Division; Sadie Harness, executive director of Life Care Center of Escondido, Calif., and Regina Cadena, business office manager, Life Care Center of North Glendale, Ariz., Southwest Division.

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Mike Pigg, Eastern Division controller, was the recipient of the company-wide Division Support Award.

Facility of the Year Awards were won by Life Care Center of Elkhorn, Neb., Central Division; Life Care Center of Sparta, Tenn., Eastern Division; Life Care Center of Valparaiso, Ind., Heartland Division; Life Care Center of Cheyenne, Wyo., Mountain States Division; Life Care Center of Raynham, Mass., Northeast Division; Life Care Center of Port Orchard, Wash., Northwest Division; Life Care Center of Pensacola, Fla., Southeast Division; and Life Care Center of Reno, Nev., Southwest Division.

Olivia Heisey, Life Care Center of Coeur d'Alene, Idaho, was named Youth Volunteer of the Year, and The Dream Catchers, Life Care Center of Jefferson City, Tenn., received the Volunteer Group of the Year Award.

We congratulate all of our winners, and thank them for their dedication to our residents and our company.

– Beecher Hunter