

Secretary of the Day

Abbie Hagan, senior receptionist at Life Care's corporate campuses in Cleveland, was chosen Wednesday as Secretary of the Day during a breakfast held in conjunction with Administrative Professionals Day and Week. Tonya Cook, last year's winner, placed a tiara on Hagan's head, after Chairman Forrest Preston had escorted the winner down the aisle. Preston also presented her with a bouquet of roses. (A photograph is posted on the Village Square).

Hagan has been with Life Care since October 2003, working as corporate receptionist, mostly in the three-story building on the Corporate Plaza. She handles training with new or fill-in receptionists. With her warm and welcoming personality, callers can "hear" her smile when she answers the telephone. She greets all visitors with charm and grace.

But beyond her duties as a receptionist, Hagan performs secretarial functions to assist several departments. In the past several years, she has been a strong supporter of Operation Christmas Child, dedicating many hours to filling shoe boxes, distributing empty boxes to the community and helping to prepare gift-filled boxes for shipping.

Hagan has an extraordinary ability for multitasking, and possesses the customer service qualities people admire.

She is a ray of sunshine in our office. We congratulate her upon her selection.

And we extend our appreciation to all of Life Care's secretaries across the country who play major roles in the effectiveness and the success of our company.

--Beecher Hunter