

## *The Albert Example*

Sarah Albert sees customer service as more than fulfilling her job responsibilities in accounts receivable at Life Care Center of Corona. Because of her commitment to our residents, going above and beyond her daily duties, she was named the Whatever It Takes And Then Some award winner in that building for the month of June.

The nomination leading to her award said of her: "Sarah has worked here for 10 years, and in that time, she has always helped residents with their needs – if they need something from the store or if they need mending of their clothes – and with any questions regarding their money. She has also volunteered to head up the Operation Christmas Child program. She is very pleasant and caring to residents, families and associates."

By her actions, Sarah Albert demonstrates her compassion, and she sets an excellent example to all about the caring environment of her facility. Congratulations, Sarah, for all that you do.

--Beecher Hunter