

What Peggy Did

Peggy Edgarian, a certified nursing assistant restorative aide at Life Care Center of Evergreen, Colorado, is fully committed to customer service. A family member wrote about her: "Peggy is family. She truly loves my mother. She shares family pictures and treats her with such kindness and devotion. There are so many moments when she 'goes the extra mile,' but I will single out one in particular.

"About three months ago, my mom had a horrific fall. Peggy was there to comfort her and insisted on driving her all the way to Lutheran Hospital. She stayed with her until my daughter and myself arrived. She would not leave until she was assured my mother was well taken care of. We, of course, offered to pay for gas, which Peggy refused. Peggy truly is an extraordinary person and we love and thank her for the care she gives my mom."

For her action, Edgarian was named the facility's June 2006 winner of the *Whatever It Takes And Then Some* award.

She becomes a symbol of the extraordinary dedication of thousands of our associates across the country to the wellbeing of our residents.

Congratulations, Peggy Edgarian, for setting a high standard for all of us to follow.

--Beecher Hunter